



[www.sportsbagsonline.co.uk](http://www.sportsbagsonline.co.uk)

#### EXCHANGES AND REFUNDS

We want you to be happy with your purchase. If you're not, just return the item with proof of purchase and we'll exchange or refund it.

#### CONDITION OF RETURNS

It's important that the returned items are in the best possible condition, so please take reasonable care of them.

This does not affect your statutory rights.

#### HOW TO RETURN OR EXCHANGE PRODUCTS VIA POST:

- Return using your preferred courier and obtain a certificate of postage.
- To ensure that we process your refund as quickly as possible, please fill in the reason for your return in the box detail shown on this form.
- If you have any other queries, please contact Customer Services on 0161 929 8866

#### INSTRUCTIONS FOR RETURN

Please follow the instructions below so that we can process your return as quickly as possible

- Always return the goods in the original and undamaged packaging
- Write the quantity of the items you are returning in the appropriate column below.
- Enclose this completed delivery note in the package you are returning to us

Order details			
Order number		Stock number	
Order date		Product name	
Despatch date		Quantity	
Delivery ref.			

Please choose the reason(s) for returning the item(s) from the list below:

Damaged product		Received products not ordered	
Faulty product		Missed agreed delivery date	
Wrong size		Poor quality	
Wrong address		Not like picture/description	
Missing part of the product		No longer required / unwanted	